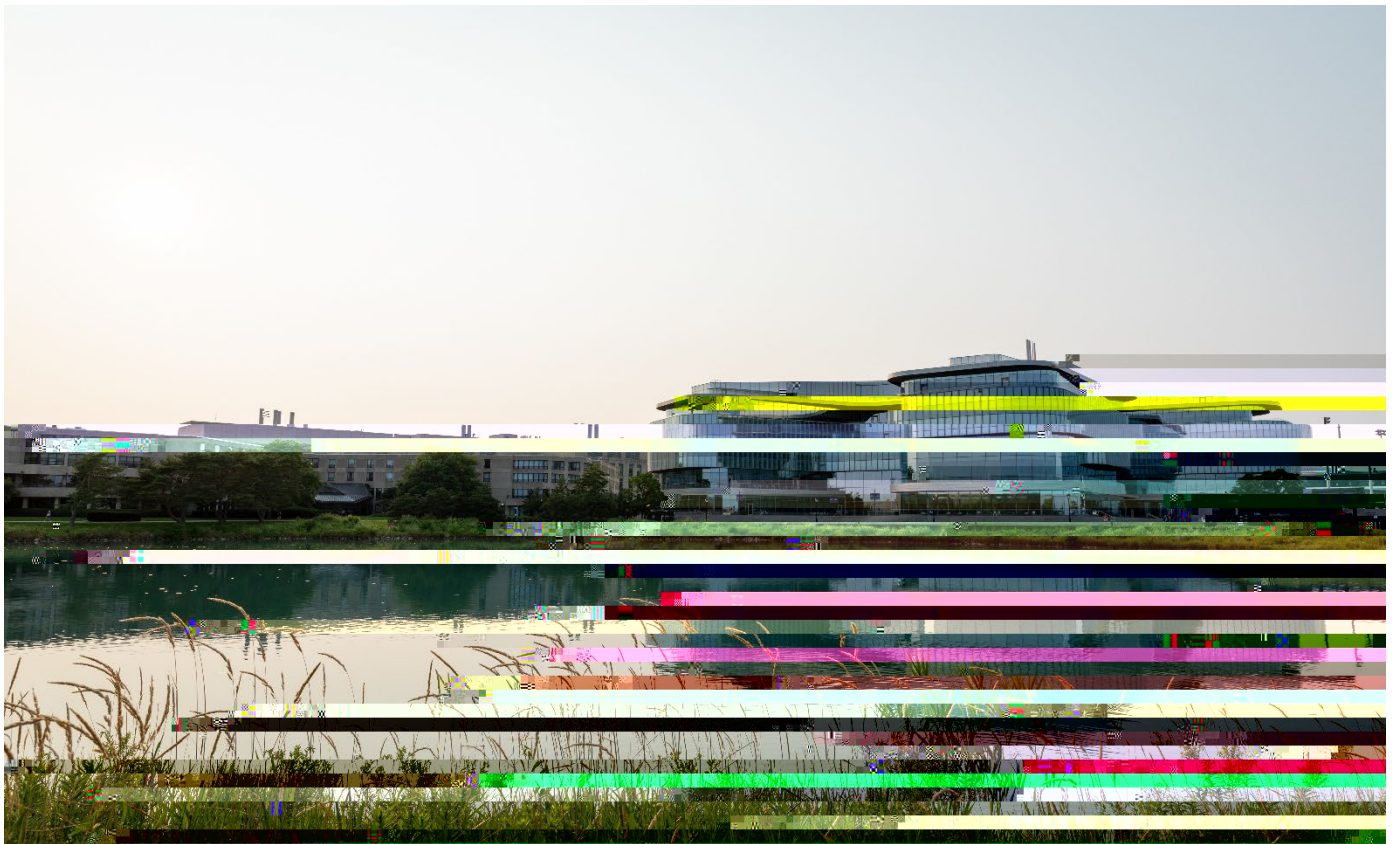


2022-2023 Northwestern University Student Health Insurance Plan (NU-SHIP)

Brought to you by Aetna Student HealthSM

Welcome Northwestern University students for the 2022–2023 academic year



<http://www.aetnastudenthealth.com/northwestern> and
Northwestern University has created and produced this pamphlet to help you understand your benefits.

The Aetna Mobile App- with you wherever you go

The Aetna Mobile App gives you access to Aetna's suite of self-service features:

- Find in-network doctors and facilities
- Check benefits and coverage info
- Display your electronic NU-SHIP ID card
- Search and view recent claims

How to download the Aetna Mobile App:

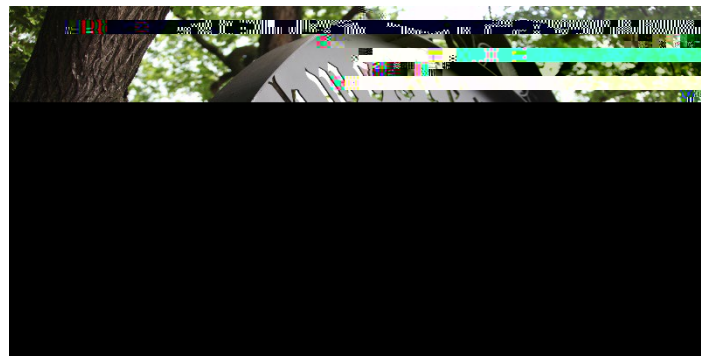
1. Text **STUDENT** to **90156** (data and messaging rates may apply)
2. Download from Google Play or the App Store

Why

is a Student Health Insurance Plan important?

Health care costs can be very high, so having insurance coverage for emergency and non-emergency medical services in the area where you will attend school is very important. Carefully compare

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When

do I confirm or waive enrollment in the NU-SHIP?

Student Health Insurance Requirements

Each academic year, in the first quarter in which you have an active registration status at Northwestern, you are asked either to confirm or waive your enrollment in the NU-SHIP. The annual open enrollment period for students whose classes begin in the Fall quarter is 7/1/22-10/1/22. Students who begin classes during Winter, Spring, or Summer quarters have separate open enrollment periods. Students who elect to waive NU

The NU-SHIP offers more than just accident and illness insurance coverage. As an enrollee, you have the following services and additional benefits available to you:

And there's more...

Aetna® Vital Savings

For only a \$26 annual fee, you can get discounts on a variety of services not covered through your NU-SHIP plan, including:

- Dental exams, X-rays, filling and crowns, root canals, extractions, and more
- Gym memberships
- Massages, chiropractic care, and more

Vision discounts

Get great rates on eye exams, prescription eyewear, contact lenses, and more. Includes discounts on a range of eye care items, such as lens cleaners and cases, sunglasses, etc.

Global Emergency Services

Worldwide medical assistance and information, available with a single phone call. You are provided with:

- 24/7 emergency travel arrangement assistance
- Translation services
- Medical evacuation/repatriation services
- Medical/dental/pharmacy referrals
- Pre-travel medical consultation and more

Learn more...

Northwestern Student Health Insurance Office

We are available to assist students with:

- Navigating the annual NU-SHIP confirmation/waiver process
- Understanding Northwestern's insurance policies, requirements, and deadlines
- Learning about NU-SHIP plan benefits, limitations, and additional features
- Resolving claims and billing issues, irrespective of the source of coverage (i.e., NU-SHIP or alternate plan), and
- Educating students on how to align insurance coverage with their individual health care needs

Northwestern Student Health Insurance Office contact information:

Website: www.northwestern.edu/student-insurance

Email: student.insurance@northwestern.edu

Phone: 847-491-3621 (Evanston/Chicago campus)

Your Member Website

Aetna Student Health offers enrolled students 24/7 online access to their account and plan benefits through their members-only website. After confirming NU-SHIP enrollment online, students can easily create their own Member Website account:

1. Go to www.aetnastudenthealth.com/northwestern
2. Click on the **Your Member Website** link at the top of the page
3. If you are creating a new account, click on "Register"; returning students can directly log in to the site
4. Enter your first and last name, date of birth, ZIP code, and either your NU-SHIP subscriber ID # (from your insurance ID card) or your 7-digit Wildcard number,

Once your Member Website account is created, begin using immediately. Your Member Website account can help you:

- Print your NU-SHIP Insurance ID card
- Track the status of your claim

Aetna Student Health

Questions about plan benefits, pre-certification requirements, claims/billing status, and additional services for enrollees may be directed to Aetna Student Health, 877-626-2314.

